

## **DISCRIMINATION IS AGAINST THE LAW**

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Carolina Sports Medicine & Orthopaedic Specialists, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Carolina Sports Medicine & Orthopaedic Specialists, P.A.:

1. Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters;
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  - Information written in other languages

If you need these services, notify a member of our staff.

If you believe that Carolina Sports Medicine & Orthopaedic Specialists, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Office Manager or Executive Director at:

1717 Shipyard Blvd. Suite 350  
Wilmington, NC 28403  
Phone (910)799-0110  
Fax (910)799-1958  
E-mail: [laurie@carolinasportsmed.com](mailto:laurie@carolinasportsmed.com).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Office Manager or Executive Director is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

If you require a copy of this form in a language other than English, please notify our Office Manager or Executive Director.